

Sharing Knowledge!

Thanks to our KISSsoft® software for optimizing gears and transmissions

- Radio telescopes detect signals in space, wind turbines generate electricity and cable cars run safely.
- EVs accelerate quietly and sports cars set new records.
- Robots' locomotion are powerful and actuators move precisely.
- Side mirrors adjust at the touch of a button and sunroofs open when the sun is shining.
- Cranes lift heavy loads, conveyor belts move materials and helicopters fly safely.
- Compressors produce compressed air, extruders create plastic parts, and mills cement.

As part of the Gleason Corporation, KISSsoft AG develops and sells a globally recognized CAE software program for sizing and optimizing transmissions and gears and provides user trainings for it.

KISSsoft AG is located in Switzerland. Gleason is a global corporation with an engineering center in India.

KISSsoft AG supplies a global network of resellers, partners and direct customers, with an export share of about 95%. KISSsoft AG is an unconventional, agile and very reputable company, and one of the top players in this niche market. The technical support team located in Switzerland plays a key role in ensuring high customer satisfaction by providing prompt, comprehensive, and appropriately in-depth responses to questions, on both theory and software usage. The team conducts training courses and assists customers in their project development.

To strengthen KISSsoft AG Support team, we are looking for an Application Engineer as part of the Gleason Global Engineering Center (GEC), in Bangalore, India. You will work with the Switzerland team while being employed by the GEC Bangalore.

Position as KISSsoft Application Engineer (100%), in Bangalore, India

Your key responsibilities

- Usage support on user interface, graphics, reports, tables.
- Technical support on basic geometry, basic strength calculations.
- Provide modelling support for System Module.
- Write, update tutorials, exercises, theory slides.
- Generate video tutorials, video instructions and educational videos for sale through webshop.
- Resolve software installation issues.
- Conduct basic online training.
- Present software features at webinars and academies.
- Assist in engineering projects by converting KISSsoft models to CAD models.
- Contribute to consultancy projects related to gear, gearbox or transmission design within a global gear specialist team.

Your attributes

- You put customer needs first.
- You bring enthusiasm and experience in gearbox design or gear calculation.
- You can explain complex topics clearly and concisely; you are keen to acquire and share knowledge.
- You have excellent English, spoken and writing; spoken English is easy to understand.

- You are helpful, patient, eager to learn and committed to exceeding customer expectations.
- You are responsive, polite, willing to go the extra mile, reactive, follow instructions.
- You have a flair for documentation, presentation, visualization.

Note

- Traveling in India not required.
- Support, training and engineering projects are conducted remotely, through a ticket system and web-based collaboration tools.
- The successful applicant will also collaborate with our colleagues in Korea and USA.
- Visit to principal office in Switzerland optional.
- We encourage you to become a gear and software specialist and to publish application and technical reports in the world's leading journals and magazines.
- We are an equal opportunity employer and respect our team members based on their knowledge, performance and contribution to KISSsoft' reputation.

Your background

- Degree in mechanical engineering with a focus on machine elements design and/or engineering analysis.
- At least 2 years of experience in KISSsoft or similar calculation software or equivalent experience.
- Preferred experience - Worked at a company which produces vehicle/tractor or industrial transmissions as a development engineer.
- Proficiency in a CAD system for 3D modelling and experience with 2D manufacturing drawings of transmission components.

Benefits

- A competitive benefits package will be negotiated based on the applicant's experience.

We are much looking forward to hearing from you. Send your full application including CV, motivational letter, references and experience to

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