

Sharing Knowledge!

Thanks to our KISSsoft® software for optimizing gears and transmissions

- Radio telescopes detect signals in space, wind turbines generate electricity and cable cars run safely.
- EVs accelerate quietly and sports cars set new records.
- Robots' locomotion is powerful and actuators move precisely.
- Side mirrors adjust at the touch of a button and sunroofs open when the sun is shining.
- Cranes lift heavy loads and helicopters lift safely.
- Compressors produce compressed air, extruders create plastic parts, and mills cement.

40 engineers, marketing professionals, software developers, translators, mathematicians, graphic designers and sales engineers in Switzerland (Bubikon) and Slovenia work together in a friendly and cooperative way.

As part of the Gleason Corporation, KISSsoft AG develops and sells a globally recognized CAE software program for sizing and optimizing transmissions and gears, and also provides user trainings for it.

We supply a global network of resellers, partners and direct customers, with an export share of about 95%. KISSsoft AG is an unconventional, agile and very reputable company, and one of the top players in this niche market. Our technical support team plays a key role in ensuring high customer satisfaction by providing prompt, comprehensive, and appropriately in-depth responses to questions, on both theory and software usage. The team conducts training courses and assists customers in their project development.

To strengthen the Support team, we are looking for an

Engineer – Technical Support KISSsoft

Your responsibilities

Technical software support

- Provide technical software support via phone, email and ticket system.
- Clarify user questions related to the software operation and the theoretical background of KISSsoft calculations.
- Assist with resolving software issues and technical queries.
- Provide 2nd and 3rd level support for our internal and external sales and training partners.

Software testing and validation

- Run software tests to ensure the quality and functionality of new modules.
- Report bugs, manage requirements and provide ad hoc support to the development team.
- Validate new features in accordance with requirements and specifications.

Gear design

- Size and design gears or recalculate gearboxes on request.

KISSsoft AG

A Gleason Company
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- Collaborate with the engineering team.

Training Courses

- Conduct training courses in Switzerland and abroad (on-site and online), in German and English.
- Create clear and easy-to-use training materials and instructions, both on theory and software usage.
- Attend technical events, seminars and conferences.

Your attributes

- You put customer needs first.
- You bring enthusiasm and experience in gearbox design or gear calculation.
- You can explain complex topics clearly and concisely, and you are keen to acquire and share knowledge.
- You are helpful, patient, eager to learn and committed to exceed customer expectations.
- You continuously expand your knowledge through studying technical literature, standards and publications.

Your benefits

- Daily interaction and exposure to a wide range of interesting companies, application programs and industry experts.
- Exchange with colleagues having many years of experience and expertise in gears, transmission systems and calculations.
- Presentations at conferences, publications in technical journals, and participation in standardization committees.
- Cooperation with customers, global partner networks and within Gleason in an international environment.
- Supportive and open-minded managers and colleagues who share an eagerness to learn.
- Workplace in Bubikon, Canton of Zurich, with hybrid work model.
- Our offices are easily accessible by public transport and parking spaces are provided.

Next steps

- Find out more about the product and the company on www.kisssoft.com and on LinkedIn.
- Get in touch, schedule an appointment and learn more about the position and conditions.
- Mr. Hanspeter Dinner, hdinner@gleason.com, is looking forward to your application!

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