

09.00 – 09.05      **Welcome**  
Udo Stolz  
Vice President Worldwide Sales and Marketing,  
Gleason Corporation, Ludwigsburg

---

### DIGITALIZATION

09.05 – 09.20      **Connected Gear World: Digital Service Concepts and Solutions**  
Robert Peyr  
Product Manager Global Services,  
Gleason Corporation, Munich

09.20 – 09.35      **Gleason Connect Cloud with Gleason Connect+**  
Sven Stark,  
Director Aftersales Service,  
Gleason-Pfauter Maschinenfabrik GmbH, Ludwigsburg

---

### MODERNIZATION

09.40 – 09.55      **Automation solutions for retrofitting existing equipment in the field**  
Christian Sterner  
General Manager,  
Gleason Automation System, USA

09.55 – 10.10      **Gleason Lifecycle Assessment**  
Sven Stark,  
Director Aftersales Service,  
Gleason-Pfauter Maschinenfabrik GmbH, Ludwigsburg

10.10 – 10.40      **Modernization Programs and Solutions Livestreams with Global Service Departments**  
Sven Stark, Gleason-Pfauter, Germany  
Pascal Derendinger, Gleason, Switzerland  
Matthew Cihan, The Gleason Works, USA  
Tammy Scott, Gleason Metrology Systems, USA

---

### EDUCATION

10.40 – 10.50      **Online Training Solutions**  
Sven Stark  
Director Aftersales Service,  
Gleason-Pfauter Maschinenfabrik GmbH, Ludwigsburg

10.50 – 11.00      **Gear Trainer Webinars**  
Robert Peyr  
Product Manager Global Service,  
Gleason Corporation, Munich